



# General terms and conditions

- 1. Offers** Our offers are not binding, the last offer supersedes all previous offers. Due to the limited amounts of individual vintages during your order a sell-out situation can arise.
- Availability subject to change!
- We reserve the right to cut orders without giving reasons to allow all customers to purchase our wines.
- For delivery only our current delivery and payment shall apply. Different agreements are only valid if they are confirmed in writing by us.
- 2. Maturity** The order is valid only after written confirmation by email or letter from us. With writing, printing or calculation errors on the website we are entitled to withdraw.
- 3. Delivery** For shipments within Austria will be charged shipping and handling fee of € 7, - per carton of 6 and € 10, - per carton of 12 bottles.  
For shipments to Germany the billed amount per shipping carton of 6 bottles is € 14, - and per cartons of 12 bottles is € 17, -.  
For orders over € 300 free shipping applies. On all orders of € 150, - half the cost of shipping will be charged.
- Orders from all other countries are handled separately.
- 4. Transport damage** For damage and harm that occurs during transport we guarantee full replacement under the following conditions:
- The incoming goods are immediately checked for correctness and completeness.
  - A complaint about the goods must be notified within 8 days.
  - Any complaints have to be confirmed by the transport company.
- 5. Reservations** The delivered goods remain our property until full payment. Transfer of ownership and attachment are not permitted until payment. The buyer is obliged to contact us if one of the cases of 5. appears.
- 6. Payment** We reserve the right to demand from new customers to pay in advance.
- Wine shipments that were ordered using the online ordering system can be paid on account (for existing customers) or per debit card, cash before delivery or immediate bank transfer.
- The ordered goods have to be paid promptly upon receipt of invoice. Delay in payment, we charge 12% per annum default interest.
- 7. Prices** Prices are in euros per bottle, including all statutory duties and taxes (VAT), but excluding transport costs, which have to be paid separately.
- Price changes and errors excepted!
- 8. Warranties** Unenjoyable wines due to the cork used according to usual international practice cannot be replaced. Not wanted goods can be returned at buyer's expense within 1 month as long as they are not opened.  
The sale of alcoholic beverages is only to persons over 18 years.
- Any ineffectiveness of individual provisions shall not affect the validity of the remaining provisions.
- 9. Jurisdiction** Place of fulfillment is Andau. For all disputes, the Parties submit regardless of the amount involved the jurisdiction of the District Court of Neusiedl am See.

Responsible for the content (according to E-Commerce Act 2002):

Winery Scheiblhofer  
Halbtturnerstraße 1a 1  
A-7163 Andau

Erich Scheiblhofer GmbH  
Halbtturnerstraße 1a  
Phone: 02176/2610  
Fax: 02176/26104 Erich Scheiblhofer GmbH

Email: [office@scheiblhofer.at](mailto:office@scheiblhofer.at)

For more information, please refer to our company profile on the website of the WKO.  
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